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Warranty Policy

The warranty law, which became effective July 1975, states that if there is a written warranty on a product it is to be considered a consumer warranty under the law, and extensive record keeping is required. To spare you and our Company this additional paperwork, we will not show our warranty on the hang tags attached to the furniture. However, our warranty has been stated and is effective as follows:

For a period of one year after date of shipment from factory, the manufacturer (HOOKER FURNITURE CORPORATION), after inspection by its authorized dealer or representative, will have repaired locally or replaced, as determined by HOOKER FURNITURE CORPORATION, any item that is found to be defective due to faulty workmanship or material. This guarantee applies only if furniture is stored and used under normal conditions

Although this will continue to be our policy with our dealers, it is not intended to be a consumer warranty or to be a part of the consumer sales transaction. We will continue to give you, our dealer, the same type service and guarantee of product that we have in the past. We value your business highly and are fully aware of our responsibilities to you and your customers.